

Spring Training

UT Conference Center
600 Henley Street
Knoxville, TN 37902



May 26, 2009

8:00 a.m. – 4:00 p.m.

NIATx Process Improvement Fundamentals

LADAC Credit: 6 hrs. – Elective Education


NIATx is dedicated to improving access to and retention in addiction treatment and making process improvement part of the culture of managing and delivering treatment. Access and retention are some of the greatest predictors of successful recovery. The presentation will include the following:

- ✓ The Key Principles of the NIATx process improvement model
- ✓ How to Involve the Consumer in Making Improvements
- ✓ How to Improve in Areas that Affect Successful Treatment Completion and Recovery
- ✓ How to Conduct a Quality Improvement Project (change project; plan-do-study-act approach)
- ✓ How to Organize and Facilitate a Change Project Team

<https://www.niatx.net/Content/ContentPage.aspx?NID=9>

The presenter, Kim Johnson, serves as co-deputy director for NIATx. She also directs the Adopting Changes to Improve Outcomes Now (ACTION) Campaign in partnership with several national organizations also dedicated to improving access to and retention in treatment. Kim played a key role in recruiting nearly 1000 organizations nationwide to join the campaign.

Housing for May 25 is available at the Holiday Inn across the street from the UT Conference Center. All are double bed rooms. The price is the same whether shared by one person or two. Pay by way of the Alcohol & Drug Council. All room reservations and fees must be received by May 8. All unreserved rooms will be released after May 8. All conference registrations with payment must be received by May 20.

Mail registration and all fees to:  **Alcohol & Drug Council 2612 Westwood Drive Nashville TN 37204**
FAX with credit card info to 615-269-0299. Organizations may FAX purchase order with registration form.
Sorry, no phone reservations or onsite registrations.

--- For additional information contact Susan Young at 615-269-0029, ext. 222 or at syoung@adcmt.org ---

All conference registrations with payment must be received by May 20

___ \$50 NIATx Process Improvement Fundamentals 8:00 a.m. – 4:00 p.m. May 26, 2009

___ \$83 Holiday Inn Select May 25, 2009

Housing reservations and fees must be received by ADC by May 8

NAME _____ EMAIL _____

AGENCY _____ PHONE _____

AGENCY ADDRESS _____ CITY _____ STATE _____ ZIP _____

For credit card payment: ___ VISA ___ MasterCard ___ Discover ___ Diner's Club ___ American Express

Card Number _____

Expiration Date ____/____ Signature _____